

# *The State of Urban Manufacturing*

## **Milwaukee**



Urban  
Manufacturing  
Alliance

Photo credit: Menomonee Valley Partners

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# Who is UMIA?

A photograph of two women in a workshop setting, overlaid with a semi-transparent blue filter. The woman on the left has short curly hair and wears glasses and large hoop earrings. The woman on the right has long reddish hair and wears glasses. They are both looking down at a pink fabric item they are working on on a table. The background shows shelves with various items, possibly fabric or tools.

# Paving the Way for SUM

Photo credit: Menomonee Valley Partners

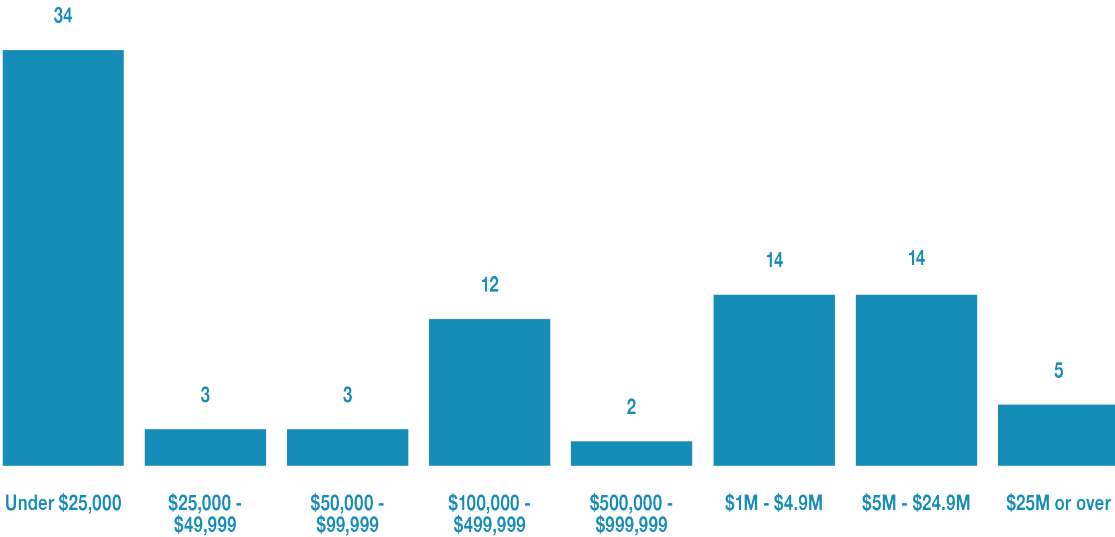


# Who Took the Survey

Photo credit: Menomonee Valley Partners

# Who took the survey in Milwaukee

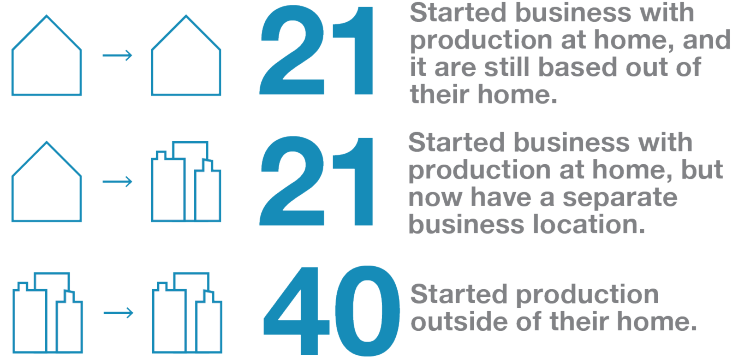
## Sales in 2016



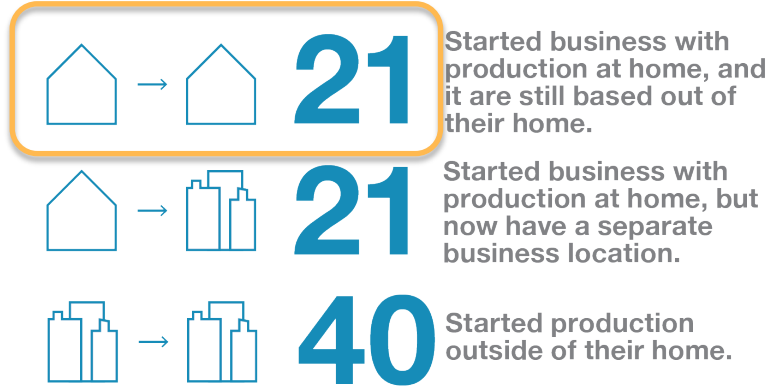
## Total Employees



Who took the survey in Milwaukee:  
**By Production Location over Time**



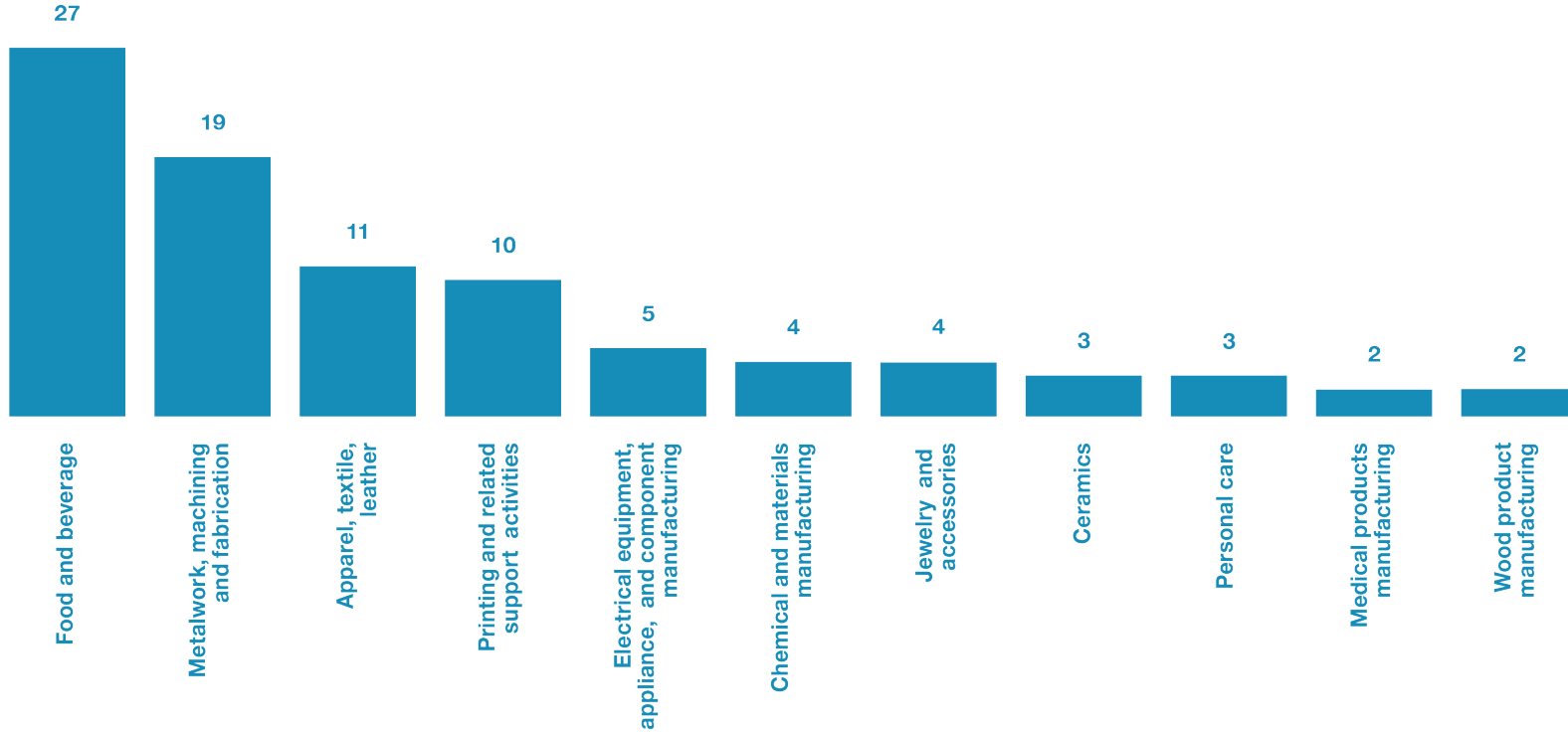
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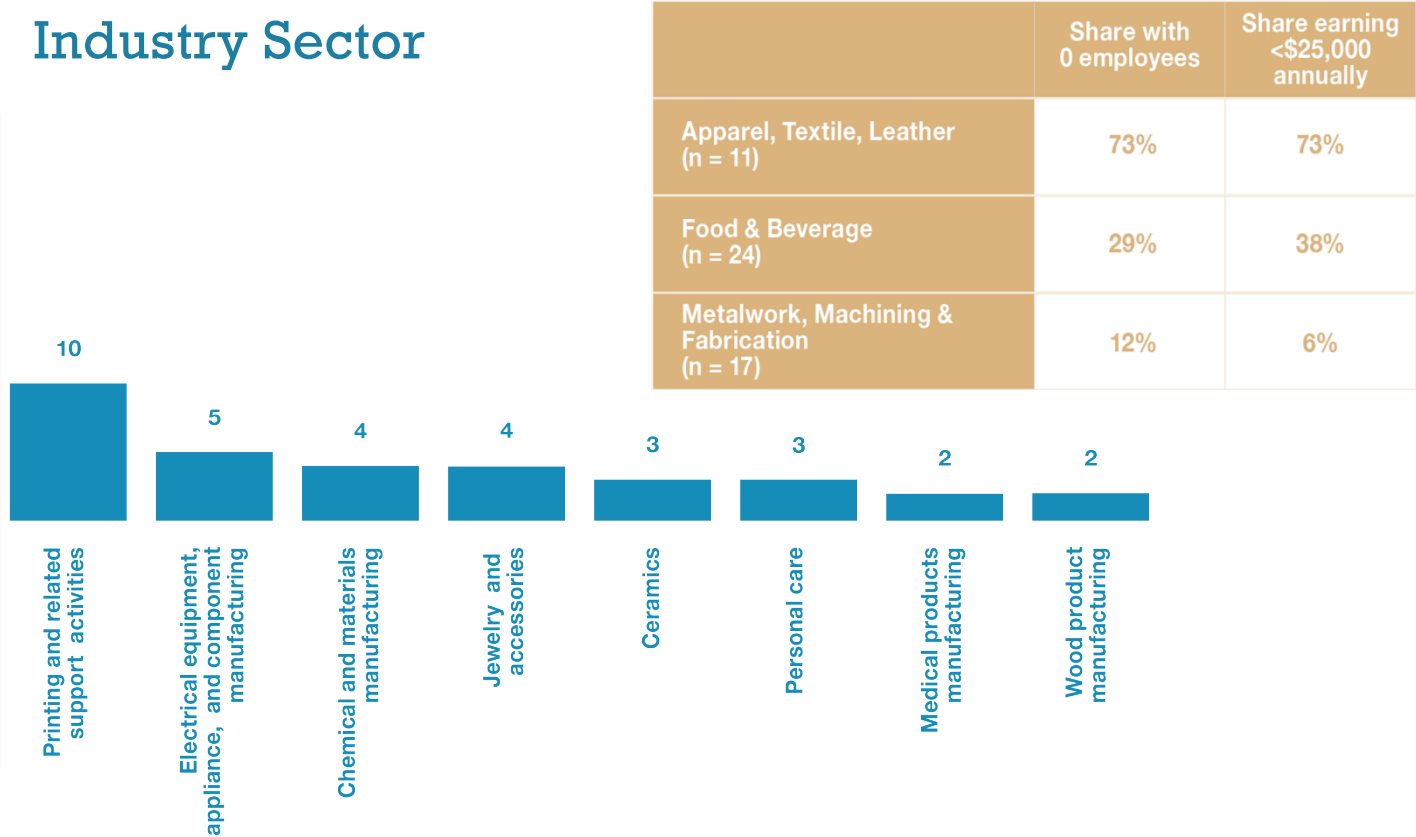
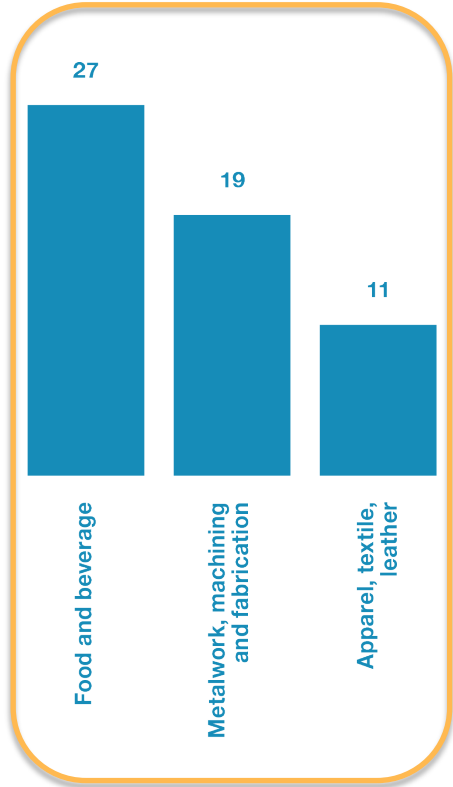
## Who took the survey in Milwaukee

### Industry Sector



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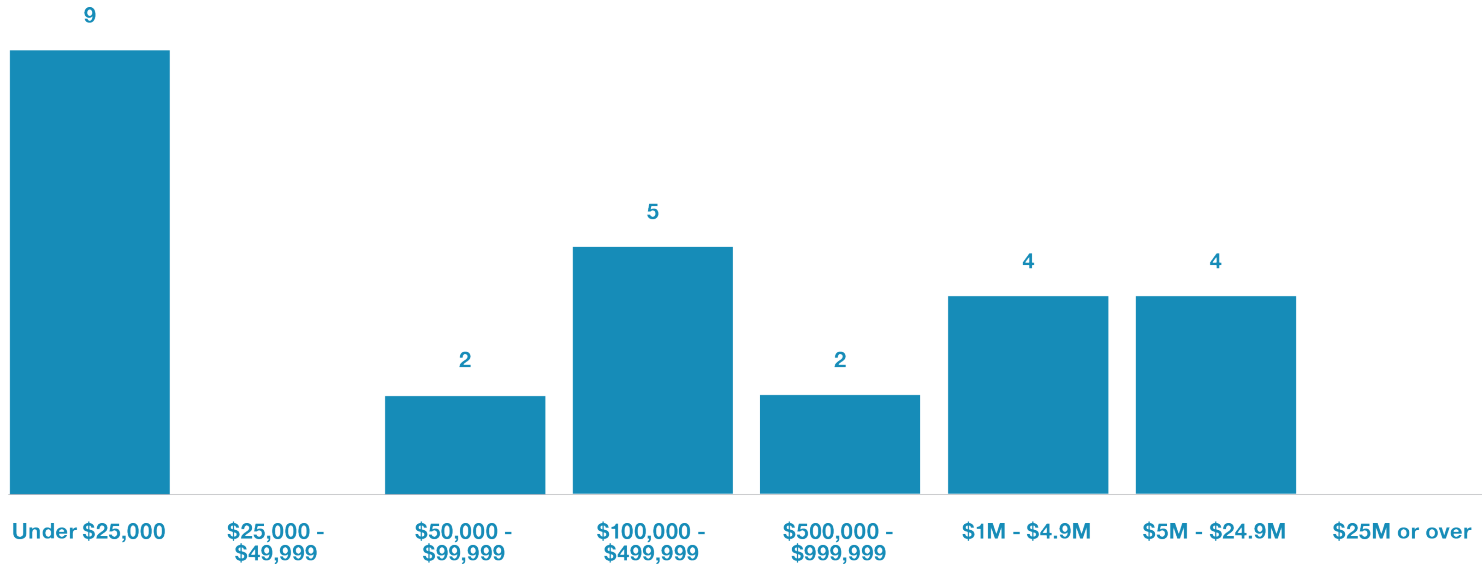
Industry Sector	Share with 0 employees	Share earning <\$25,000 annually
Apparel, Textile, Leather (n = 11)	73%	73%
Food & Beverage (n = 24)	29%	38%
Metalwork, Machining & Fabrication (n = 17)	12%	6%



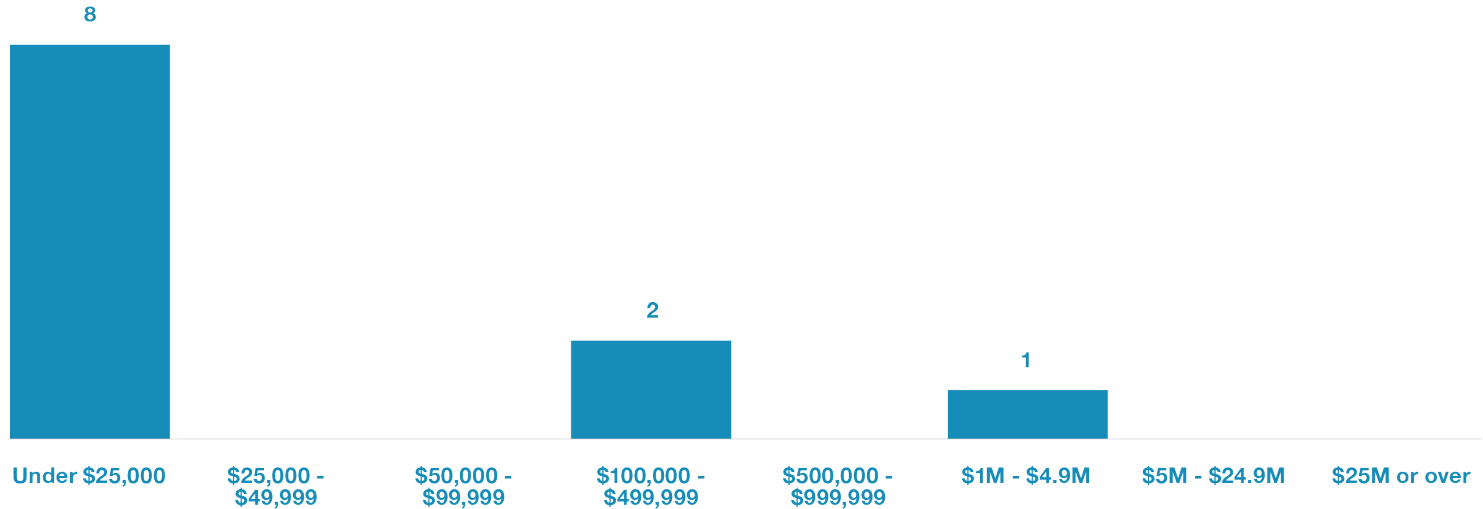
# Key Findings

Photo credit: Menomonee Valley Partners

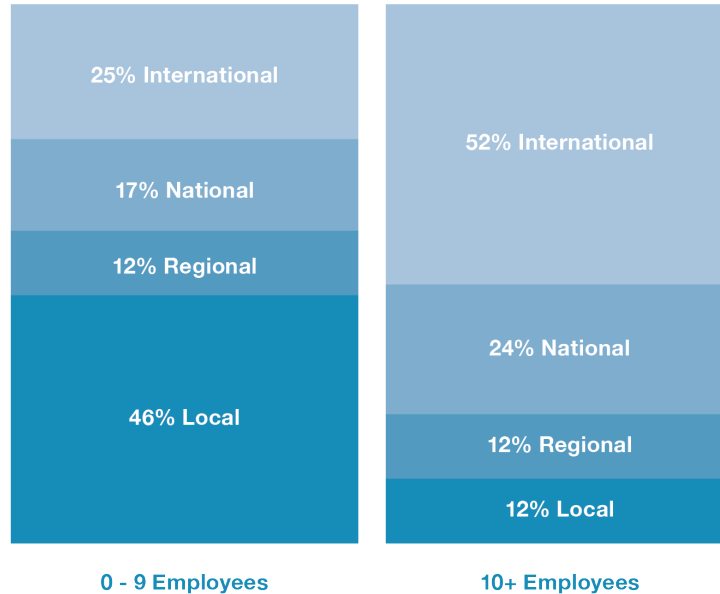
## Micro-entrepreneurs were most prevalent among Food & Beverage and...



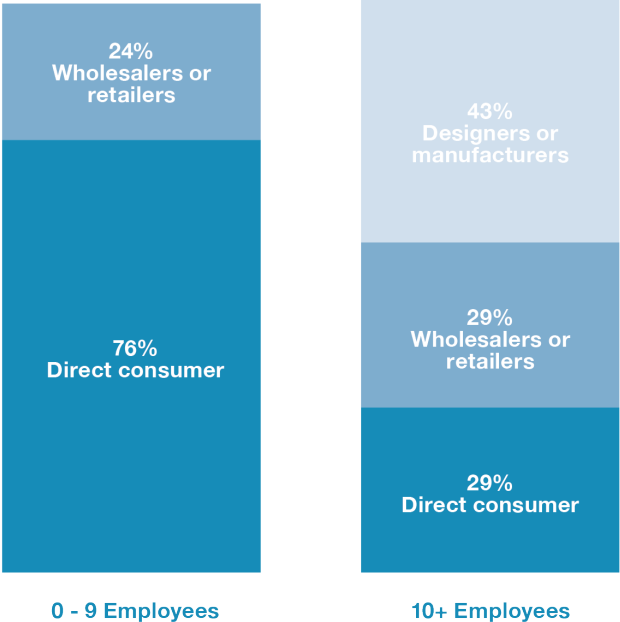
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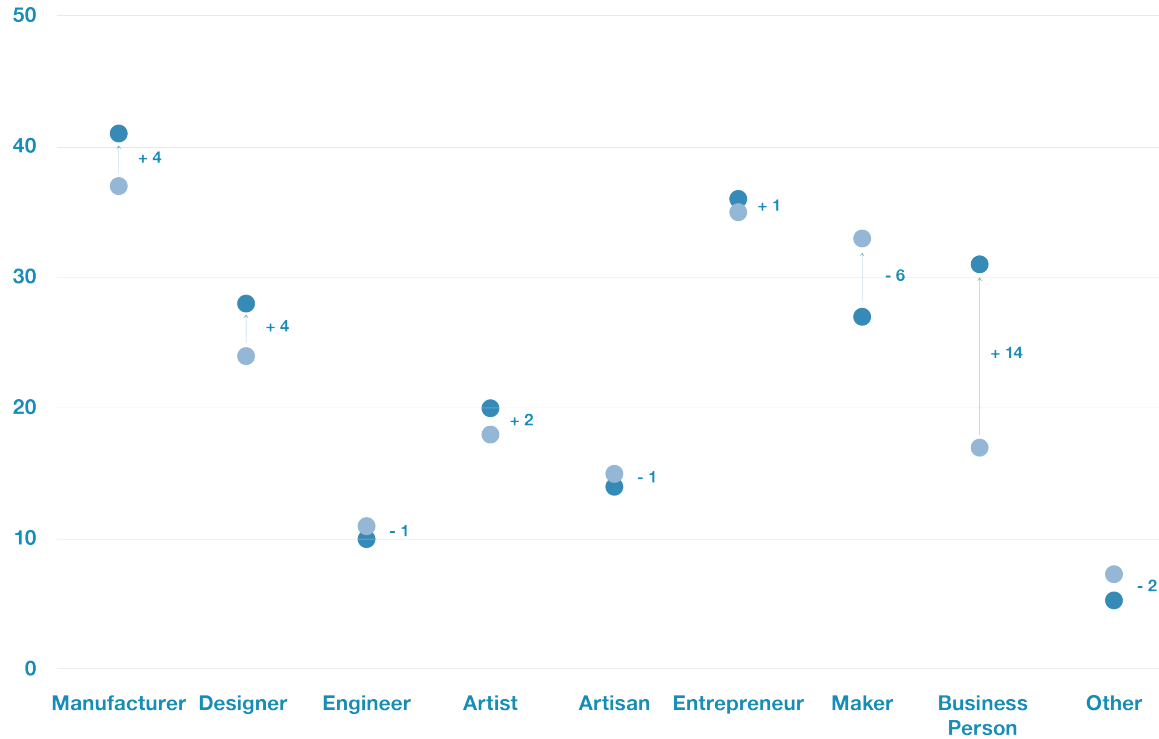
## Characteristics of Milwaukee's Microentrepreneurs: Market Reach by Number of Employees



# Characteristics of Milwaukee's Microentrepreneurs: Customer Base by Number of Employees



# Characteristics of Milwaukee's Microentrepreneurs: Change of Professional Identity





## Characteristics of Milwaukee's Microentrepreneurs:

# Change of Professional Identity



A scientist wearing safety glasses and blue gloves is pouring liquid from a graduated cylinder into a beaker in a laboratory setting. The image is overlaid with a blue tint. The text "Barriers to Scaling" is prominently displayed in the center.

# Barriers to Scaling

Photo credit: Menomonee Valley Partners



# Access to capital is a significant constraint on business growth


Half of businesses needing financing were denied or didn't bother to apply (believing they would not be approved)

86% failing to receive financing had under 10 employees (77% were sole proprietors)

Nearly half of the businesses who needed financing founded 2013 – 2017

Financing needs: cash flow, equipment for expansion, upgrading equipment, and hiring for expansion

Photo credit: Menomonee Valley Partners




*“Events are bumping up  
against each other,  
cannibalizing our customer  
base instead of expanding it.”*

**Two-thirds of small,  
growing businesses  
struggle to find new  
customers**

Milwaukee perceived as being too small a market for natural, incremental growth

Makers markets perceived as being saturated, all pursuing the same customers

Those looking to leave Milwaukee cited market opportunities elsewhere



# Official support squarely focused on manufacturing, but not small producers

A sense that city and regional agencies are focused on attracting large firms instead of nurturing what's sprouting locally

Neighborhood-based groups were seen as trying to fill the gap

Photo credit: Omer Rana



# Workforce & Recruiting

Photo credit: Lee Matz

# Finding qualified employees is a challenge for most firms

$\frac{2}{3}$  of larger firms and almost half of smaller firms

But smaller firms rely on personal networks while larger firms rely on traditional recruitment venues

Smaller firms rely on education credential to a much greater degree

	High school diploma	College degree	Previous experience	Professional certification	Other	Soft skills
1 - 10 (n = 16)	93.8%	37.5%	68.8%	25.0%	37.5%	87.5%
10 - 100 (n = 23)	95.7%	26.1%	82.6%	30.4%	13.0%	78.3%
100 + (n = 9)	77.8%	11.1%	100.0%	22.2%	11.1%	77.8%
Total (n = 48)	91.7%	27.1%	81.3%	27.1%	20.8%	81.3%

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# Recommendations

## 1 Increase focus on small business development and support

- Increasing focus on existing firms needing the right supportive environment to grow
- Identifying affordable spaces for businesses to grow into as they emerge from the start-up phase

## 2 Nurture the maker ecosystem

- Spread makers markets out throughout the year.
- Support promising businesses to access regional markets or national trade events
- Identify a point-person to advocate for the needs of small producers

## 3 Expand access to growth capital

- Working capital is a critical need for small producers that is particular hard to underwrite
- Publicly-supported and -administered loan funds
- Crowd-funding / peer-to-peer lending